

# Siyue Chen

## Personal Info

Address 7 Dongzhimen South St, Dongcheng, Beijing, China, 100007  
 Phone +86 13811990495  
 E-mail chensiyue98@hotmail.com  
 Linkedin linkedin.com/in/chensiyue/

## Experience

Jul 2020 - Present  
*Full-time*

### Product Manager

China Mobile

- Responsible for Enterprise Messaging Service. Lead to migrate the ordering procedures to the online platform. Increase the sales by 40% and the customers by 50% year on year.
- Responsible for Virtual Contact Center and Business Voice. Experienced at managing complaint against cold calling under China's regulations.

Jul 2019 - Sep 2019  
*Intern*

### Project Manager

JD.com

- Supervise and coordinate project processes; predict and solve project risks.
- Responsible for the optimization of identification process. It reduces audit manpower by 5, and increases satisfaction by 3%.

Apr 2019 - Jul 2019  
*Intern*

### Technical Support Engineer

PricewaterhouseCoopers

- Maintain and offer support for technical issues. Assist the department in daily affairs.
- Inventory of fixed assets. Gather and file related information and data.

## Education

2016 - 2020

### BSc in Telecommunications Engineering with Management

Joint Programme of Queen Mary University of London  
 Beijing University of Posts and Telecommunications

#### School Activities

- High-Performance Computing and Networking Laboratory Intern Researcher
- Chorus of International School Lead of Basso

#### Honors

- 2016 National English Competition National Prize
- 2019 Mathematical Context in Modeling Meritorious Winner

#### Relevant Coursework

Companion Robot Based on Arduino Gomoku Based on AlphaZero  
 Web Crawler for Automatic Appointment Campus Scooter Sharing System  
 Implementation of FTP Server and Client Online Supermarket System

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## Projects

- 2019 - 2020 **Design and Implementation of Environmental Monitoring System Based on IoT Final Project**
- The existing management system for computer labs has insufficient measurement factors. We design a system with the ability of sensing the environment and maintain certain conditions automatically , while the conditions can be controlled remotely
  - The system includes a sensing device based on STM32, an Android application to monitor and control, and a back-end cloud platform for data processing.
- 2018-2019 **VR Haptic Wearable System** Leader
- Innovation and Entrepreneurship Training Program**
- Since current VR systems lack physical feedback, that reduces immersion, we design a low-cost VR haptic solution, including force feedback and motion capture.
  - In charge of server and raspberry pie communication; responsible for developing motion capture and character instant modeling system.
- 2018 **Intelligent Parking Platform Based on Mechanical Parking System** Leader
- “Internet+” Innovation Competition**
- To solve the problem of parking difficulty and traffic stratification in mountainous areas, we designed mechanical garage and the supporting intelligent parking system, analyzed its profit model, and put forward the business plan.
  - In charge of project framework construction, marketing analysis and APP prototype.

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## Skills

<b>Coding</b>	C Programming (93/100), JAVA (90/100), Database & Algorithm (87/100), MySQL (85/100), Python, HTML, CSS, JavaScript
<b>Hardware</b>	Auduino, Raspberry pi, STM32
<b>Language</b>	Chinese Mandarin, Cantonese, English, Japanese, and a little bit Dutch